

The Friarsgate Practice ‘Virtual’ Patient Reference Group (PRG)

If you would like to volunteer to become a member of our ‘virtual’ patient reference group and are happy for us to contact you by email every now and again to ask you a question or two, please fill in your details below and hand this form back to reception or post it in the secure feedback box.

Name:	
Email address:	
Telephone number / mobile number:	
Postcode:	
Signature:	

If you complete the following section, it will help us ensure that we speak to a representative sample of the patients that are registered at this practice.

Are you? Male Female

Age: Group	Under 16	<input type="checkbox"/>	17 – 24	<input type="checkbox"/>
	25 – 34	<input type="checkbox"/>	35 - 44	<input type="checkbox"/>
	45 – 54	<input type="checkbox"/>	55 – 64	<input type="checkbox"/>
	65 – 74	<input type="checkbox"/>	75 – 84	<input type="checkbox"/>
	Over 84	<input type="checkbox"/>		

To help us ensure our contact list is representative of our local community please indicate which of the following ethnic background you would most closely identify with?

White				
British Group	<input type="checkbox"/>	Irish	<input type="checkbox"/>	
Mixed				
White & Black Caribbean	<input type="checkbox"/>	White & Black African	<input type="checkbox"/>	White & Asian <input type="checkbox"/>
Asian or Asian British				
Indian	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>	Bangladeshi <input type="checkbox"/>
Black or Black British				
Caribbean	<input type="checkbox"/>	African	<input type="checkbox"/>	
Chinese or other ethnic group				
Chinese	<input type="checkbox"/>	Any other	<input type="checkbox"/>	

How would you describe how often you come to the practice?

Regularly	<input type="checkbox"/>
Occasionally	<input type="checkbox"/>
Very rarely	<input type="checkbox"/>

Thank you very much for agreeing to participate in the Friarsgate Practice ‘virtual’ PRG.

The information you supply us will be used lawfully, in accordance with the Data Protection Act 1998. The Data Protection Act 1998 gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

Commonly asked patient questions with answers:

Q. Why are you asking people for their contact details?

A. We would like to be able to contact people occasionally to ask them questions about the surgery and how well we are doing to identify areas for improvement.

Q. Will my doctor see this information?

A. This information is purely to contact patients to ask them questions about the surgery, how well we are doing and ensure changes that are being made are patient focused. If your doctor is responsible for making some of the changes in the surgery they might see general feedback from patients.

Q. Will the questions you ask me be medical or personal?

A. We will only ask general questions about the practice, such as short questionnaires.

Q. Who else will be able to access my contact details?

A. Your contact details will be kept safely and securely and will only be used for this purpose and will not be shared with anyone else.

Q. How often will you contact me?

A. A few times per year.

Q. What is a patient group/patient participation group?

A. This is a group of volunteer patients who are involved in making sure the surgery provides the services its patients need.

Q. Do I have to leave my contact details?

A. No, but if you change your mind, please let us know.

Q. What if I no longer wish to be on the contact list or I leave the surgery?

A. We will ask you to let us know by email if you do not wish to receive further messages.